## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/28/2011 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
155711		B. WING			C 11/22/2011		
NAME OF PROVIDER OR SUPPLIER  HIGHLAND MANOR HEALTHCARE				STREET ADDRESS, CITY, STATE, ZIP CO 2926 N CAPITOL AVE INDIANAPOLIS, IN 46208		DE	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREF TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	ACTION SHOULD BE TO THE APPROPRIATE	
F 000	INITIAL COMMENTS		F	000			
	This visit was for the numbers IN00099648	investigation of complaint and IN00099720.					
		00099648: Substantiated, d to the allegations are cited					
	Complaint number IN due to lack of evidence	00099720: Unsubstantiated ce					
	Dates of survey: Nove	ember 21 and 22, 2011					
	Facility number: 0009 Provider number: 155 AIM number: 100289	5711					
	Survey team: Vanda Phelps, RN, T Michelle Hosteter, RN						
	Census bed type: SNF NF SNF/NF Total	1 13 29 43					
	Census payor type: Medicare Medicaid Total	1 42 43					
	Sample:	3					
	compliance with 42 C	thcare was found to be in FR part 483, subpart B and rd to the investigation of l00099648 and					
ARORATORY.	NIRECTOR'S OR PROVIDER/S	SUPPLIER REPRESENTATIVE'S SIGNATURE	1		TITI F		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 000	Continued From page Quality review comple Cathy Emswiller RN		F	000			